



Request for Information

No. 92700-14-000003 Toll Violation Debt Collection Services

Release Date: February 18, 2014

The release of this RFI is formally communicated through the posting of this RFI on the SRTA Website, which is accessible online at: <http://www.georgiatolls.com/business/>

RSVP for Optional Meeting Deadline to SRTA: February 28, 2014 at 5:00PM, ET
Optional Written Response Deadline to SRTA: March 7, 2014 at 2:00PM, ET
(Also, see RFI Section 1.5, Schedule of Events)

Refer ALL Inquiries by email to: **Deirdre Johnson, SRTA Issuing Officer** at procurement@georgiatolls.com

All spaces below are to be filled in and this sheet must be incorporated within as the first page of the response to this Request for Information (RFI).

Firm Name: _____

Contact Name: _____

Address: _____

Telephone: _____ Facsimile: _____

E-mail: _____

NOTE: A response to this RFI does NOT constitute a bid. However, information provided as a response to this RFI document or any Interview Sessions for Suppliers may be used by SRTA to prepare a solicitation for bidding opportunities. Information provided in response to the RFI will not become public record until after the official issuance of an RFP.

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1. Introduction

1.1. Purpose

This Request for Information (“RFI”) is being issued to solicit information from interested suppliers with respect to Toll Violation Debt Collection Services for out of state violators for the State Road and Tollway Authority (SRTA) as further described in this RFI. SRTA will use the information generated by this RFI in conjunction with other information available to the SRTA to determine the solution that it is in the best interests of the SRTA to fulfill this need.

1.2. Overview of the RFI Process

The objective of the RFI is to gather information to assist the SRTA in its consideration of available resources/methods to fulfill the need/goal identified above. The RFI method is not a competitive solicitation method and, as a result, does not satisfy the requirement for competitive bidding. The RFI method is no more than an information gathering tool and such information gathered may or may be used by the SRTA to develop a subsequent competitive solicitation. Service Providers are not required to respond to an RFI and a Service Provider’s failure to respond to an RFI will not prohibit the Service Provider’s participation in any competitive solicitation that may result from the RFI. However, Service Providers are strongly encouraged to respond to this RFI as this is an effective way to ensure the SRTA is aware of the Service Providers’ available services.

1.3. Responses

SRTA will accept written responses, and/or verbal discussion (in person and/or via web conference or teleconference) with interested Service Providers that desire to respond or make comments to this RFI. Written responses should follow the “Requested Information” guidelines in Section 6 of this document. For efficiency and timely progress, SRTA prefers verbal in-person to teleconferences and/or written responses.

Due to the short timeline of the RFI, questions concerning this RFI will only be accepted and responded to during the individual one-on-one meetings.

Response submittal instructions are defined in Section 7.

Each Service Provider’s RFI Response should be prepared simply and economically, avoiding the use of elaborate promotional materials beyond those sufficient to provide a complete Response. The cost for developing the RFI Response and participating in the RFI process is the sole responsibility of the Service Provider. SRTA will not provide reimbursement for any costs for preparing response.

1.4. SRTA Issuing Officer (Procurement Official)

Deirdre Johnson, C.P.M., CPPO, CPPB
procurement@georgiatolls.com (email address)

1.5. Schedule of Events

The schedule of events represents SRTA’s expected schedule that will be followed. Any changes to the dates up to the deadline of the RFI will be publicly posted prior to the closing deadline of this RFI. After the close of the RFI, SRTA reserves the right to adjust the remainder of the proposed dates on an as needed basis with or without notice.

| Description | Date | Time |
|--|--|--------------|
| Release of RFI (Posted to SRTA Website at http://www.georgiatolls.com/business/) | February 18, 2014 | N/A |
| <u>Deadline to send RSVP to request an optional verbal one-on-one response meeting</u> (email procurement@georgiatolls.com) | February 28, 2014 | 5:00 p.m. ET |
| <u>Deadline for Submitting optional written responses (Closing Date)</u> (Ref. Section 7) | March 7, 2014 | 2:00 p.m. ET |
| Optional one-on-one meeting sessions with Service Providers that have previously sent RSVP for a meeting time (Location, Date, Time and duration: To be Determined) | March 10-11, 2014 time slots will be between 9:30am – 5:00pm | TBD |

2. Potential Scope of Services

- 2.1. Scope of services includes the collection of toll transaction and violation fee debt owed to SRTA as a result of non-payment of tolls from customers that are out-of-state and not registered PEACH PASS or interoperable users. The services are restricted to debt collection on non-PEACH PASS or interoperable customers and customers with out-of-state license plates as has been determined through SRTA's violation review image processes.
- 2.2. SRTA is considering contracting with an entity, hereafter referred to as the Service Provider to make advance payment and manage the receivables for a defined multi-year time period, after which unresolved receivables are to be returned to SRTA.
- 2.3. SRTA expects the Service Provider to advance "factoring" payment of 100% of the amounts of all out-of-state toll transactions and a portion of the collection proceeds recovered by the Service Provider as well as miscellaneous support services related to address look up and customer dispute resolution.

3. Areas of Interest

- 3.1. SRTA's goals are:
 - 3.1.1. Up-front or advance payment to SRTA for 100% of the value of all out-of-state toll violation transaction (toll amounts only) receivables.
 - 3.1.1.1. SRTA has delinquent tolls and fees from out-of-state customers that have used its GA 400 and I-85 facilities.
 - 3.1.2. In addition to the toll amount, payment upon collection by the Service Provider of a portion of the Collection Proceeds (defined below in Section 4.2.) from recovery of the administrative fee.
 - 3.1.3. Quality customer service provided by the Service Provider in accordance with all debt collection legislation, statute of limitations (if any), and SRTA requirements.

- 3.1.3.1. Ensuring that PEACH PASS or interoperable customers are identified and returned to SRTA
- 3.1.4. Return to SRTA of any unresolved transactions after a collection period of two (2) years of attempted recovery.
- 3.2. SRTA is interested in receiving comments and recommendations from qualified, experienced Service Providers in the areas of Toll Collection Debt recovery to determine the most cost effective method to recover past and future debt.
- 3.3. SRTA is interested in hearing responses about the proposed method of compensation related to “guaranteed” payments of the toll amount and portion of the Collected Proceeds.

4. Background and Overview

SRTA currently operates the I-85 toll lanes, and previously operated the GA 400 toll plaza. SRTA’s ability to identify and notify out-of-state violators is limited because of the costs associated with license plate lookups. And, unlike Georgia residents, SRTA is not able to suspend license plate registrations for out-of-state motorists.

SRTA is seeking a Service Provider to manage the collection of this debt for a defined time period. Toll violation transaction amounts will range from \$0.50 to \$8 or more. Each non-payment of a transaction results in a violation amount equal to the unpaid toll amount plus an administrative fee of \$25 pursuant to Georgia statutes, O.C.G.A. § 32-10-64 (c) (1) (See Appendix A). SRTA desires that Service Provider pursue all out-of- state violators for full payment. However, the Service Provider may choose, based on the Service Provider’s business decisions, which States to pursue payment and how much of the \$25 per transaction fee to collect, however, SRTA will still require the Service Provider to provide the full toll amount regardless of whether the Service Provider pursues the collection.

SRTA has out-of-state violation records dating back to January 2011 and expects to have future out-of-state violation transactions.

In-state license plate violations follow a different violation enforcement path which includes vehicle registration holds and are therefore excluded from this scope.

4.1 SRTA will provide the Service Provider with the following:

- 1. Out of State Toll transaction receivables from 2011 through current and future receivables as applicable.
 - a. Detailed toll violation receivable information (see Appendix B for a draft summary of this information from 2011 through January 2014).
 - b. Appendix B includes draft violation data that will be refined for the RFP
 - i. Appendix B indicates the preliminary cumulative transactions, unique license plates and toll amount by year. This table does not indicate the additional \$25 administrative fee per transaction that may be part of a collections effort.
 - ii. The data also indicate that over 80% of the violations are from customers in the 10 shaded states (see table in Appendix B).
 - iii. The total out-of-state violation transaction amount may exceed \$200,000; and total potential fee amount may exceed \$8,000,000. However, SRTA does not guarantee these numbers and that these numbers are SRTA’s estimate only.
 - c. SRTA intends on providing a Microsoft Excel file for the out-of-state violations to the Service Provider on a weekly basis. The file will contain all pertinent transaction information, which may or

- may not include a JPG of the license plate (SRTA is interested in understanding if an image provides a tangible value to the Service Provider).
2. SRTA will allow the use of its letterhead in the initial attempt to collect the receivables by the Service Provider.
 3. Electronic file transmittal of out-of-state license plate number and state toll violation transactions.
 4. SRTA is interested in the ability to match out-of-state violations against known SRTA customer accounts, and develop processes with the Service Provider to support customer disputes. Below is a concept of this process, but SRTA will entertain other processes should the Service Provider make a recommendation in response to this RFI:
 - a. After receiving all address information back from the Service Provider, SRTA will attempt to locate any valid matching PEACH PASS customers such that they are removed from further collections efforts by the Service Provider. This is thought to be done in the following order:
 - All fields match
 - Address match
 - Name match
 - b. After the Service Provider provides the updated list of address/names, SRTA will have 10 business days to validate the list of transactions that should proceed on for collections processing by the Service Provider. During the 10-day period transactions may be removed from collections with no compensation to or from the Service Provider. The Service Provider will not be directly compensated for any address look-up and support effort during this process.
 - c. SRTA may also request immediate discontinuance of collection activities related to specific transactions or license plate numbers.
 - d. SRTA will compensate the Service Provider for all transactions that have been requested to be removed from the collection process, excluding those transactions removed during the 10-day period described above in items #4 a, and b,. Compensation is based on the following monthly scale:
 - i. Less than 3% transactions/ month – SRTA will not reimburse the Service Provider any amount
 - ii. 3.01% -10% transactions/month - SRTA will reimburse the Service Provider only the cumulative toll amount paid by the Service Provider for all transactions requested by SRTA to be removed up to,
 - iii. Greater than 10% transactions/month - SRTA will reimburse the Service Provider the cumulative toll amount paid by the Service Provider, plus two dollars (\$2) for each returned transaction.
 5. SRTA may require the Service Provider to assist in providing information and incentives to customers with frequent violations to encourage them to become PEACH PASS customers.
 6. SRTA anticipates a 2 year contract with possible annual 1-year extensions for this service.

4.2 Service Provider will provide SRTA with the following

1. Toll transaction payment – Up-front guaranteed payment to SRTA for 100% of all toll transaction amounts from all out-of-state receivables.
 - a. Payment within 30 days of receiving data from SRTA
2. Collection Proceeds - SRTA expects to receive a percentage collection proceeds as defined by the Service Provider as part of a possible future RFP proposal response. The percentage will be based off of all gross collection proceeds of the administrative fees recovered above the toll transaction amount.

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- a. SRTA will be paid a percentage of gross annual collection proceeds, not including all toll amounts collected, regardless of any Service Provider cost and expenses.
- b. Payments to SRTA may be made on an arrears monthly estimated basis and detailed by monthly status reports showing the collection status of each transaction and license plate number.
- c. Reconciliation reports of actual results compared to monthly reports shall be submitted within 15 calendar days in the succeeding month.
- d. .
- e. The Service Provider may be required to submit to SRTA on an annual basis an audit by a third party substantiating the collection proceed amounts.
- f. SRTA shall require the right to perform detailed audits (or have a third party perform the audit on SRTA's behalf).
- g. As part of a possible future RFP proposal response, the Service Provider will be asked to fill in the following tables values for X1, through X4.

i. 2011 – 2013 past collection proceeds will be paid to SRTA at the following rates:

| 2011-2013 Gross Annual Past Collection Proceeds above toll amount | SRTA Share of Gross Collection Proceed |
|--|---|
| Less than \$ 500,000 | ___X1___ Percentage paid to SRTA |
| Between \$500,001 and \$1,000,000 | ___X2___ Percentage paid to SRTA |
| Between \$1,000,001 and \$2,500,000 | ___X3___ Percentage paid to SRTA |
| Above \$2,500,000 | ___X4___ Percentage paid to SRTA |

ii. 2014 current and future collection proceeds at the following rates:

| 2014 Gross Annual Current and Future Collection Proceeds above toll amount | SRTA Share of Gross Collection Proceed |
|---|---|
| Less than \$ 100,000 | ___X1___ Percentage paid to SRTA |
| Between \$100,001 and \$500,000 | ___X2___ Percentage paid to SRTA |
| Between \$500,001 and \$1,000,000 | ___X3___ Percentage paid to SRTA |
| Above \$1,000,000 | ___X4___ Percentage paid to SRTA |

- 3. Address lookup at no additional charge to SRTA – return to SRTA address information such that SRTA can attempt to identify PEACH PASS customers. The Service Provider is expected to return the following:
 - a. First Name
 - b. Last Name
 - c. Street address
 - d. City
 - e. State
 - f. Zip
- 4. Upon SRTA's request, immediate removal of any collection activity, and return information to SRTA related to transactions and accounts found or alleged by the customer to be a PEACH PASS customer account holder, or any other account deemed to be removed from collections.
- 5. Payment and Collection Notices, including the layout and frequency will be developed by the Service Provider and will require SRTA approval. SRTA will have approval over all communication documents and scripts used with debtors.

6. Provide support to SRTA in dispute resolution support in the address look-up, provide updated skip tracing information and coordination of removing errors in the data provided and PEACH PASS account transactions such that no further collections actions occur and information is returned to SRTA to reduce future errors.
7. Provide skip tracing service to SRTA for Georgia registered license plates and return the data to SRTA. SRTA will provide separate compensation when results are provided that differs from the address information that SRTA has from its DMV process.
8. Provide a Customer Service Center with following attributes:
 - a. Properly trained collection agents meeting all Fair Debt Collection Protection Act (FDCPA) guidelines and other requirements.
 - b. Follow all Georgia and Federal laws related to collections.
 - c. Shall not issue letters or notification to Credit Bureaus (such as TransUnion, Equifax, Experian, and others).
 - d. Provide toll free phone numbers, web site and mailing address for payment services
 - e. Provide all payment processing services.
 - f. Provide logs to SRTA indicating all customer disputes believed to require SRTA's support.
 - g. Provide a dedicated supervisor phone line such that SRTA can resolve any customer disputes. Customer information will be collected by the Service Provider and sent to SRTA regarding disputes.
 - h. As a minimum, maintain business hours consistent with SRTA's.
9. Return of all uncollectible transactions to SRTA after 24 months of unsuccessful collection efforts. SRTA will not be responsible for any reimbursement in instances where no recovery of tolls or fees is made.
10. Provide weekly and monthly reporting to SRTA and assist SRTA with transactions such that SRTA can track the payment status and close out activity by toll transactions and license plate numbers.
 - a. It is desired that the Service Provider make available to SRTA web access such that SRTA can determine on demand the status of a violation by account (license plate, name and address), providing payment and violation transaction information.
 - b. Working together with SRTA and its system administrators and provide automated interfaces to update SRTA databases.
11. Appropriate insurance and bonds to conduct this business.
12. Non-Disclosure Agreement protecting SRTA confidential information and customer information.
13. The Service Provider may not under any circumstances sell any information or otherwise provide information to any entity except as specifically allowed for in the resulting contract for these services.

5. Solution Considerations

- 5.1. Solutions should consider the financial return SRTA can obtain, including aged violations, and future violations.
- 5.2. Solutions should address meeting SRTA customer service standards for responsiveness and courtesy.

6. Requested Information

Service Provider's response, written and or verbal, should address the details outlined in the following:

6.1. Company Overview

- 6.1.1. Description of company size, location, years in business, and line of business such as law practice, debt collection services, etc.
- 6.1.2. SRTA will likely require financial information from proposers responding to a future RFP. SRTA is interested in hearing what types of reliable financial documents should be required to validate a Service Provider's ability to do this work.

6.2. Project Experience

- 6.2.1. Project experience in out-of-state delinquent toll violations recovery.
- 6.2.2. Experience in guaranteed transaction debt recovery models.
- 6.2.3. Indicate clients and duration of these types of activities.

6.3. Solution Descriptions

- 6.3.1. Specifically as it addresses the SRTA revenue model for 100% payment of out-of-state tolls and a portion of the collection proceeds both for current and aged violations.
 - 6.3.1.1. What process, risk concerns or options exist to the stated approach could increase the SRTA probability of higher revenue returns?
 - 6.3.1.2. Is this a viable revenue model for SRTA?
- 6.3.2. What specific data should SRTA provide relative to the violation information in the future RFP? Is the information in Appendix B sufficient; is an image of the violation event needed for enforcement?
- 6.3.3. SRTA would like to begin the service as soon as practical. What implementation time frames are typical for this type of approach?
- 6.3.4. How long would the Service Provider expect to be the custodian of the delinquent violations after SRTA has sent them?
 - 6.3.4.1. Is the 2-year term for the collection of the receivables stated in this RFI reasonable?
- 6.3.5. Description of the information that could be provided to SRTA during the collection process; is an online web connection to view current collection status by transaction and license plate reasonable?
- 6.3.6. Describe what data the Service Provider will need from SRTA to support collections.

6.4. Solution Recommendations

- 6.4.1. SRTA is interested in hearing suggestions related to this approach or alternative approaches that will maximize SRTA's recovery of delinquent out-of-state toll violation transaction revenues and portion of the collection proceeds.
- 6.4.2. SRTA is interested in hearing recommendations of which or all states the Service Provider will be able to provide collection services on behalf of SRTA.

7. Response Submittal Instructions

Either a written, verbal or a combination of written and verbal responses to this RFI is welcomed by SRTA. SRTA has provided the below instructions to clarify the expectations of a response.

7.1. Written Response Contents

A written response is NOT required, however if a written response is provided it should meet the format of sections 7.1, and 7.2. The Service Provider must ensure its response is accurate and readily understandable, and clearly label attachments so that SRTA can easily organize and navigate the Service Provider’s response. SRTA values concise responses that are not marketing-oriented (marketing information can be provided as attachment to the RFI response).

The content of the Service Provider’s response should include the following:

- A **RFI Cover Page**, with completed Service Provider information.
- An executive summary (not exceeding one (1) page) is requested, preferably with a page two table of contents.
- Response to RFI Section 6, Requested Information
 - Service Provider should follow the content requested above if providing written responses by copying the RFI language and then inserting your response information following the appropriate section/question using a readily identifiable different font to distinguish from RFI text. This will aid in efficient review of your submitted information.

If you wish to provide additional information, simply reference the additional information in your response text, e.g. *“for further detail/elaboration on this point/information, please see attachment #_____.”* Wherein marketing material may be useful as attachment information, short, focused and specific input/answers to questions is strongly preferred.

7.2. Written “Hard Copy” and Electronic Copies Required

If a written response is provided, the following number of copies containing all file contents of its response to be clearly labeled, organized and packaged:

- One (1) electronic submittal via email at the email address in Section 1.4.

Files and documents must be editable and searchable and may be submitted in the following acceptable formats: Microsoft Word or WordPad, Microsoft Excel, portable document format file (PDF), and plain text files with the file extension noted in parentheses (.txt).

7.3. Verbal Response Submittal

The verbal discussions will be in person, via a web, or conference call at SRTA’s office. It is preferred that those requesting in-person meetings should not bring more than three (3) people to the in-person meeting, if more people are needed, a telephone conference can be set up. In-person meetings will be scheduled with individual Service Providers requesting a meeting to respond to the RFI. Duration of the in person meeting will be equal time periods determined to be between 45 minutes to two hours each. The second day shown in table Section 1.5 will be used only if the number of requests for meetings exceeds the available times in the initial day. SRTA does not expect nor desire responses related to marketing or elaborate PowerPoint-type presentations. Verbal responses should reference specific sections numbers and text of this RFI. Respondents should discuss concerns or recommendations related to specific areas of this RFI and as indicated in Section 6.

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Toll Violation Debt Collection RFI 92700-14-000003

State Road and Tollway Authority, Georgia

Service Providers that want to request a one-on-one meeting may do so by RSVP to the Issuing Officer identified in Section 1.4 "Issuing Officer", prior to the deadline date indicated in Section 1.5 of this RFI. After the RSVP deadline SRTA will notify those respondents of the SRTA location, time and duration of the individual meeting.

APPENDIX A

GOVERNING TOLL VIOLATION STATUTE

Georgia statute, O.C.G.A. § 32-10-64 (c)

2010 ----- (c) (1) No motor vehicle shall be driven or towed through a toll collection facility, where appropriate signs have been erected to notify traffic that it is subject to the payment of tolls beyond such sign, without payment of the proper toll. In the event of nonpayment of the proper toll, as evidenced by video or electronic recording, the registered owner of such vehicle shall be liable to make prompt payment to the authority of the proper toll and an administrative fee of \$25.00 per violation to recover the cost of collecting the toll. The authority or its authorized agent shall provide notice to the registered owner of a vehicle, and a reasonable time to respond to such notice, of the authority's finding of a violation of this subsection. Upon failure of the registered owner of a vehicle to pay the proper toll and administrative fee to the authority after notice thereof and within the time designated in such notice, the authority may proceed to seek collection of the proper toll and the administrative fee as debts owing to the authority, in such manner as the authority deems appropriate and as permitted under law. If the authority finds multiple failures by a registered owner of a vehicle to pay the proper toll and administrative fee after notice thereof and within the time designated in such notice, the authority may refer the matter to the Office of State Administrative Hearings. The scope of any hearing held by the Office of State Administrative Hearings shall be limited to consideration of evidence relevant to a determination of whether the registered owner has failed to pay, after notice thereof and within the time designated in such notice, the proper toll and administrative fee. The only affirmative defense that may be presented by the registered owner of a vehicle at such a hearing is theft of the vehicle, as evidenced by presentation at the hearing of a copy of a police report showing that the vehicle has been reported to the police as stolen prior to the time of the alleged violation. A determination by the Office of State Administrative Hearings of multiple failures to pay by a registered owner of a vehicle shall subject such registered owner to imposition of, in addition to any unpaid tolls and administrative fees, a civil monetary penalty payable to the authority of not more than \$70.00 per violation. Upon failure by a registered owner to pay to the authority, within 30 days of the date of notice thereof, the amount determined by the Office of State Administrative Hearings as due and payable for multiple violations of this subsection, the motor vehicle registration of such registered owner shall be immediately suspended by operation of law. The authority shall give notice to the Department of Revenue of such suspension. Such suspension shall continue until the proper toll, administrative fee, and civil monetary penalty as have been determined by the Office of State Administrative Hearings are paid to the authority. Actions taken by the authority under this subsection shall be made in accordance with policies and procedures approved by the members of the authority.

(2) The registered owner of a vehicle which is observed being driven or towed through a toll collection facility without payment of the proper toll may avoid liability under this subsection by presenting to the authority a copy of a police report showing that the vehicle had been reported to the police as stolen prior to the time of the alleged violation.

(3) For purposes of this subsection, for any vehicle which is registered to an entity other than a natural person, the term "registered owner" shall be deemed to refer to the natural person who is the operator of such motor vehicle at the time of the violation of this subsection, but only if the entity to which the vehicle is registered has supplied to the authority, within 60 days following notice from the authority or its authorized agent, information in the possession of such entity which is sufficient to identify and give notice to the natural person who was the operator of the motor vehicle at the time of the violation of this subsection.

APPENDIX B**PRELIMINARY DRAFT DATA – OUT-OF-STATE VIOLATIONS
for the period of 2011 – 2014 (January) – GA400 & I-85**

| Total Amount by Year and by Plate State - GA400 | | | | | | | | | | | |
|---|-------------------|---------------|---------------|--------------------|---------------|---------------|--------------------|----------------|---------------|---------------------|----------------|
| Plate State | 2011 | | | 2012 | | | 2013 | | | Total | |
| | Tolls | Violations | No. of Plates | Tolls | Violations | No. of Plates | Tolls | Violations | No. of Plates | Tolls | Violations |
| FL | \$2,384.50 | 4769 | 1974 | \$9,947.00 | 19874 | 6877 | \$15,138.00 | 30194 | 10330 | \$27,469.50 | 54,837 |
| SC | \$827.50 | 1655 | 510 | \$6,614.00 | 13213 | 3958 | \$8,476.50 | 16920 | 5917 | \$15,918.00 | 31,788 |
| AL | \$774.00 | 1548 | 608 | \$4,228.00 | 8444 | 2714 | \$6,545.00 | 13046 | 4425 | \$11,547.00 | 23,038 |
| TN | \$796.50 | 1593 | 703 | \$3,656.00 | 7283 | 3660 | \$5,641.50 | 11228 | 5454 | \$10,094.00 | 20,104 |
| NC | \$127.50 | 255 | 158 | \$1,250.00 | 2496 | 1086 | \$5,234.50 | 10447 | 3375 | \$6,612.00 | 13,198 |
| TX | \$322.50 | 645 | 241 | \$1,769.00 | 3530 | 1125 | \$3,891.00 | 7761 | 1999 | \$5,982.50 | 11,936 |
| IL | \$384.00 | 768 | 176 | \$1,386.00 | 2761 | 791 | \$2,607.00 | 5119 | 1354 | \$4,377.00 | 8,648 |
| MI | \$248.00 | 496 | 165 | \$1,523.00 | 3046 | 552 | \$1,680.00 | 3352 | 940 | \$3,451.00 | 6,894 |
| MS | \$256.00 | 512 | 141 | \$1,164.00 | 2326 | 551 | \$1,407.50 | 2796 | 853 | \$2,827.50 | 5,634 |
| NY | \$219.50 | 439 | 181 | \$765.00 | 1527 | 634 | \$1,484.50 | 2967 | 970 | \$2,469.00 | 4,933 |
| VA | \$106.50 | 213 | 118 | \$823.50 | 1644 | 743 | \$1,515.00 | 3018 | 1423 | \$2,445.00 | 4,875 |
| MD | \$185.50 | 371 | 107 | \$728.50 | 1457 | 397 | \$1,117.50 | 2235 | 797 | \$2,031.50 | 4,063 |
| NJ | \$152.00 | 304 | 107 | \$778.00 | 1556 | 460 | \$1,072.50 | 2145 | 672 | \$2,002.50 | 4,005 |
| OH | \$27.00 | 54 | 41 | \$445.00 | 890 | 411 | \$1,163.50 | 2315 | 861 | \$1,635.50 | 3,259 |
| LA | \$12.50 | 25 | 18 | \$281.50 | 563 | 180 | \$1,150.00 | 2300 | 741 | \$1,444.00 | 2,888 |
| IN | \$101.00 | 202 | 78 | \$499.50 | 993 | 355 | \$715.50 | 1310 | 663 | \$1,316.00 | 2,505 |
| PA | \$122.50 | 245 | 105 | \$414.50 | 829 | 445 | \$718.50 | 1431 | 748 | \$1,255.50 | 2,505 |
| KY | \$100.00 | 200 | 75 | \$407.50 | 815 | 376 | \$685.50 | 1354 | 642 | \$1,193.00 | 2,369 |
| CA | \$24.50 | 49 | 31 | \$151.00 | 302 | 119 | \$854.50 | 1703 | 663 | \$1,030.00 | 2,054 |
| MO | \$69.50 | 139 | 50 | \$252.00 | 504 | 278 | \$465.50 | 923 | 429 | \$787.00 | 1,566 |
| OK | \$60.00 | 120 | 30 | \$284.00 | 558 | 148 | \$426.50 | 825 | 266 | \$770.50 | 1,503 |
| CO | \$82.50 | 165 | 41 | \$212.50 | 425 | 107 | \$292.00 | 584 | 202 | \$587.00 | 1,174 |
| OR | \$177.50 | 355 | 127 | \$146.00 | 292 | 150 | \$257.00 | 510 | 183 | \$580.50 | 1,157 |
| AR | \$38.50 | 77 | 14 | \$126.50 | 249 | 67 | \$380.00 | 760 | 216 | \$545.00 | 1,086 |
| MN | \$18.00 | 36 | 26 | \$163.00 | 326 | 88 | \$249.50 | 495 | 142 | \$430.50 | 857 |
| MA | \$10.00 | 20 | 17 | \$75.00 | 150 | 87 | \$287.00 | 574 | 312 | \$372.00 | 744 |
| DC | \$31.50 | 63 | 7 | \$77.00 | 154 | 32 | \$230.00 | 460 | 67 | \$338.50 | 677 |
| CT | \$22.00 | 44 | 20 | \$159.00 | 315 | 132 | \$136.00 | 266 | 165 | \$317.00 | 625 |
| ME | \$10.50 | 21 | 16 | \$94.00 | 170 | 81 | \$207.50 | 338 | 191 | \$312.00 | 529 |
| DE | \$4.50 | 9 | 9 | \$44.50 | 89 | 30 | \$221.00 | 442 | 59 | \$270.00 | 540 |
| AZ | \$1.00 | 2 | 2 | \$62.50 | 125 | 50 | \$194.50 | 376 | 216 | \$258.00 | 503 |
| KS | \$44.00 | 88 | 23 | \$60.00 | 120 | 53 | \$135.00 | 267 | 118 | \$239.00 | 475 |
| NV | \$30.50 | 61 | 17 | \$117.50 | 235 | 52 | \$82.00 | 164 | 67 | \$230.00 | 460 |
| WI | \$16.50 | 33 | 17 | \$51.50 | 103 | 40 | \$160.50 | 317 | 162 | \$228.50 | 453 |
| MT | \$34.50 | 69 | 8 | \$67.00 | 134 | 19 | \$82.50 | 165 | 35 | \$184.00 | 368 |
| IA | \$8.50 | 17 | 9 | \$45.50 | 91 | 51 | \$115.00 | 230 | 92 | \$169.00 | 338 |
| NE | \$4.50 | 9 | 7 | \$37.00 | 71 | 57 | \$95.50 | 139 | 111 | \$137.00 | 219 |
| WA | \$21.00 | 42 | 10 | \$28.00 | 56 | 21 | \$76.50 | 153 | 70 | \$125.50 | 251 |
| WV | \$7.00 | 14 | 9 | \$53.50 | 107 | 44 | \$52.00 | 100 | 70 | \$112.50 | 221 |
| UT | \$5.00 | 10 | 5 | \$30.50 | 61 | 16 | \$70.00 | 140 | 48 | \$105.50 | 211 |
| WY | \$4.50 | 9 | 6 | \$21.50 | 43 | 16 | \$63.00 | 126 | 29 | \$89.00 | 178 |
| NM | | | | \$25.50 | 51 | 5 | \$50.50 | 101 | 33 | \$76.00 | 152 |
| RI | \$5.00 | 10 | 6 | \$15.00 | 30 | 23 | \$47.50 | 95 | 68 | \$67.50 | 135 |
| ND | \$1.00 | 2 | 2 | \$28.00 | 56 | 7 | \$37.00 | 74 | 3 | \$66.00 | 132 |
| AK | \$8.00 | 16 | 7 | \$18.50 | 37 | 25 | \$22.00 | 44 | 24 | \$48.50 | 97 |
| NH | \$2.50 | 5 | 5 | \$9.50 | 19 | 17 | \$23.00 | 46 | 36 | \$35.00 | 70 |
| SD | \$1.50 | 3 | 2 | \$2.00 | 4 | 4 | \$30.00 | 60 | 18 | \$33.50 | 67 |
| AA | \$9.00 | 18 | 18 | \$10.50 | 21 | 20 | \$7.50 | 15 | 15 | \$27.00 | 54 |
| ID | \$3.50 | 7 | 5 | \$11.00 | 22 | 17 | \$12.00 | 24 | 20 | \$26.50 | 53 |
| VT | \$1.50 | 3 | 2 | \$6.50 | 13 | 8 | \$9.50 | 19 | 16 | \$17.50 | 35 |
| HI | | | | \$3.00 | 6 | 6 | \$2.50 | 5 | 5 | \$5.50 | 11 |
| ON | \$0.50 | 1 | 1 | \$3.50 | 7 | 2 | \$1.50 | 3 | 3 | \$5.50 | 11 |
| VI | | | | \$2.00 | 4 | 4 | \$1.00 | 2 | 2 | \$3.00 | 6 |
| QC | \$0.50 | 1 | 1 | | | | \$1.50 | 3 | 3 | \$2.00 | 4 |
| AP | \$0.50 | 1 | 1 | | | | \$0.50 | 1 | 1 | \$1.00 | 2 |
| BC | \$0.50 | 1 | 1 | \$0.50 | 1 | 1 | | | | \$1.00 | 2 |
| OTH | | | | | | | \$1.00 | 2 | 2 | \$1.00 | 2 |
| PR | | | | | | | \$0.50 | 1 | 1 | \$0.50 | 1 |
| TAM | | | | | | | \$0.50 | 1 | 1 | \$0.50 | 1 |
| Total | \$7,907.00 | 15,814 | 6,058 | \$39,174.50 | 78,198 | 27,192 | \$65,624.50 | 130,491 | 46,328 | \$112,706.00 | 224,503 |

Top 10 states based on total Toll amounts

Request for Information

Toll Violation Debt Collection RFI 92700-14-000003

State Road and Tollway Authority, Georgia

| Total amount by year and by plate state - I-85 | | | | | | | | | | | |
|--|--------------------|---------------|---------------|--------------------|---------------|---------------|-------------------|------------|---------------|---------------------|---------------|
| Plate State | 2012 | | | 2013 | | | January 2014 | | | Total | |
| | Tolls | Violations | No. of Plates | Tolls | Violations | No. of Plates | Tolls | Violations | No. of Plates | Tolls | Violations |
| SC | \$8,999.56 | 8469 | 5247 | \$20,273.30 | 11905 | 6441 | \$174.43 | 116 | 94 | \$29,447.29 | 20,490 |
| FL | \$5,100.60 | 5544 | 3440 | \$15,575.71 | 9387 | 4999 | \$334.52 | 179 | 117 | \$21,010.83 | 15,110 |
| NC | \$2,725.80 | 3071 | 2302 | \$13,183.93 | 8964 | 6123 | \$150.69 | 120 | 110 | \$16,060.42 | 12,155 |
| AL | \$2,859.16 | 3596 | 2701 | \$8,922.26 | 6058 | 3911 | \$109.92 | 75 | 66 | \$11,891.34 | 9,729 |
| TN | \$2,152.00 | 2581 | 1817 | \$6,148.08 | 3562 | 2202 | \$83.34 | 53 | 38 | \$8,383.42 | 6,196 |
| TX | \$1,449.40 | 1507 | 893 | \$5,167.00 | 3365 | 1791 | \$93.95 | 62 | 50 | \$6,710.35 | 4,934 |
| IL | \$818.19 | 734 | 347 | \$3,554.34 | 1755 | 569 | \$66.16 | 32 | 22 | \$4,438.69 | 2,521 |
| VA | \$1,023.24 | 1253 | 943 | \$2,635.82 | 1905 | 1369 | \$53.16 | 37 | 28 | \$3,712.22 | 3,195 |
| NY | \$981.83 | 1039 | 755 | \$2,675.67 | 1483 | 940 | \$41.86 | 23 | 18 | \$3,699.36 | 2,545 |
| MS | \$884.37 | 817 | 527 | \$1,817.32 | 1102 | 677 | \$26.55 | 19 | 12 | \$2,728.24 | 1,938 |
| NJ | \$713.89 | 672 | 494 | \$1,883.55 | 1038 | 640 | \$13.70 | 9 | 9 | \$2,611.14 | 1,719 |
| MD | \$534.86 | 645 | 431 | \$2,041.09 | 1375 | 783 | \$28.10 | 24 | 21 | \$2,604.05 | 2,044 |
| PA | \$719.30 | 828 | 517 | \$1,736.32 | 1058 | 659 | \$15.83 | 10 | 10 | \$2,471.45 | 1,896 |
| CA | \$89.85 | 91 | 64 | \$2,201.13 | 874 | 326 | \$50.15 | 20 | 8 | \$2,341.13 | 985 |
| LA | \$195.56 | 207 | 154 | \$2,082.51 | 1165 | 669 | \$17.30 | 13 | 10 | \$2,295.37 | 1,385 |
| OH | \$300.01 | 281 | 190 | \$1,574.45 | 958 | 480 | \$10.65 | 7 | 7 | \$1,885.11 | 1,246 |
| MI | \$304.58 | 344 | 212 | \$788.39 | 589 | 389 | \$8.10 | 9 | 8 | \$1,101.07 | 942 |
| IN | \$220.39 | 235 | 154 | \$830.15 | 509 | 278 | \$15.80 | 7 | 7 | \$1,066.34 | 751 |
| CT | \$190.94 | 181 | 136 | \$666.12 | 371 | 125 | \$2.35 | 2 | 2 | \$859.41 | 554 |
| MO | \$168.21 | 211 | 139 | \$580.31 | 372 | 220 | \$18.40 | 12 | 7 | \$766.92 | 595 |
| KY | \$205.08 | 258 | 177 | \$502.22 | 404 | 292 | \$9.40 | 7 | 4 | \$716.70 | 669 |
| CO | \$58.33 | 63 | 50 | \$633.36 | 262 | 117 | \$1.90 | 2 | 2 | \$693.59 | 327 |
| OK | \$310.57 | 190 | 81 | \$332.96 | 196 | 129 | \$7.10 | 6 | 5 | \$650.63 | 392 |
| AR | \$49.30 | 40 | 31 | \$506.57 | 274 | 129 | | | 4 | \$555.87 | 314 |
| MA | \$68.62 | 52 | 35 | \$450.77 | 357 | 284 | \$17.67 | 13 | 9 | \$537.06 | 422 |
| MN | \$50.92 | 61 | 49 | \$298.15 | 210 | 79 | \$3.20 | 3 | 3 | \$352.27 | 274 |
| WY | \$174.85 | 248 | 63 | \$97.80 | 54 | 31 | | | | \$272.65 | 302 |
| WV | \$80.92 | 93 | 60 | \$185.87 | 125 | 89 | \$5.20 | 5 | 5 | \$271.99 | 223 |
| AZ | \$15.01 | 22 | 21 | \$198.34 | 179 | 157 | | | | \$213.35 | 201 |
| WI | \$27.92 | 37 | 25 | \$177.99 | 121 | 76 | \$0.75 | 1 | 1 | \$206.66 | 159 |
| ME | \$65.20 | 51 | 23 | \$126.69 | 79 | 43 | \$4.20 | 3 | 3 | \$196.09 | 133 |
| KS | \$57.03 | 62 | 38 | \$114.47 | 74 | 51 | \$2.05 | 2 | 2 | \$173.55 | 138 |
| DE | \$29.27 | 48 | 42 | \$139.67 | 85 | 68 | \$4.45 | 1 | 1 | \$173.39 | 134 |
| WA | \$2.08 | 4 | 4 | \$166.71 | 110 | 57 | \$1.35 | 2 | 2 | \$170.14 | 116 |
| IA | \$31.43 | 37 | 25 | \$106.48 | 61 | 40 | \$2.70 | 3 | 2 | \$140.61 | 101 |
| NV | \$15.01 | 17 | 15 | \$112.90 | 58 | 37 | \$7.40 | 4 | 3 | \$135.31 | 79 |
| MT | \$15.95 | 14 | 12 | \$116.90 | 68 | 25 | | | | \$132.85 | 82 |
| AK | \$25.19 | 29 | 19 | \$97.42 | 62 | 23 | \$0.75 | 1 | 1 | \$123.36 | 92 |
| DC | \$17.02 | 20 | 19 | \$90.75 | 62 | 55 | \$0.31 | 1 | 1 | \$108.08 | 83 |
| RI | \$15.32 | 25 | 19 | \$89.76 | 70 | 54 | \$1.25 | 2 | 2 | \$106.33 | 97 |
| UT | \$13.67 | 16 | 15 | \$64.91 | 36 | 27 | \$6.30 | 4 | 4 | \$84.88 | 56 |
| NE | \$30.57 | 41 | 21 | \$52.24 | 36 | 33 | \$1.40 | 1 | 1 | \$84.21 | 78 |
| NM | \$5.45 | 6 | 4 | \$77.26 | 58 | 31 | | | | \$82.71 | 64 |
| NH | \$1.75 | 3 | 3 | \$72.20 | 74 | 54 | \$0.40 | 1 | 1 | \$74.35 | 78 |
| OR | \$35.77 | 33 | 15 | \$35.70 | 34 | 29 | \$0.47 | 1 | 1 | \$71.94 | 68 |
| SD | \$0.75 | 1 | 1 | \$57.46 | 28 | 9 | | | | \$58.21 | 29 |
| ID | \$3.25 | 4 | 4 | \$43.16 | 20 | 13 | | | | \$46.41 | 24 |
| ND | \$5.60 | 1 | 1 | \$19.95 | 9 | 5 | \$4.95 | 1 | 1 | \$30.50 | 11 |
| VT | \$3.28 | 7 | 7 | \$20.74 | 17 | 15 | \$1.65 | 1 | 1 | \$25.67 | 25 |
| HI | \$2.90 | 5 | 5 | \$7.35 | 7 | 7 | | | | \$10.25 | 12 |
| VI | \$0.87 | 3 | 3 | \$2.20 | 1 | 1 | \$0.80 | 1 | 1 | \$3.87 | 5 |
| AP | | | | | | | \$3.70 | 4 | | \$3.70 | 4 |
| AA | | | | \$1.85 | 1 | 1 | | | | \$1.85 | 1 |
| QC | | | | \$1.60 | 3 | 3 | | | | \$1.60 | 3 |
| ON | | | | \$1.50 | 3 | 3 | | | | \$1.50 | 3 |
| PR | \$1.40 | 2 | 1 | | | | | | | \$1.40 | 2 |
| BC | | | | | | | | | | | |
| OTH | | | | | | | | | | | |
| TAM | | | | | | | | | | | |
| Total | \$31,852.02 | 33,799 | 22,351 | \$99,341.35 | 61,033 | 35,658 | \$1,404.31 | 899 | 704 | \$132,597.68 | 95,731 |
| Top 10 states based on total Toll amounts | | | | | | | | | | | |