



STATE ROAD & TOLLWAY AUTHORITY

STATE OF GEORGIA

ONLINE PAYMENT INSTRUCTIONS

Sonny Perdue, Governor
Chairman

Trey Childress
Vice-Chairman

Joe T. Wood, Jr.
Member

Stacey Reece
Member

Gena L. Evans, Ph.D.
Executive Director

Teresa M. Slack
Chief Operating Officer

Henry Li
Treasurer/Director of Administration



These instructions will help ensure that your payment is properly credited. The most common errors with online payment are:

- Incorrect Selection of Payment Type (the only two choices are Violation Notice or Insufficient Toll Ticket)
- Not Providing Correct License Plate Number
- Not Selecting the Appropriate Quantity for Multiple Violations (A Toll Violation Notice may contain up to 5 violations)

Violation Notices (Please be sure to enter your NOTICE NUMBER):

Toll Violation Notices are mailed to the registered owner of a vehicle that passes through the Toll Plaza without paying the toll. There is a \$25.00 Administrative Fee for each violation in addition to payment of the toll. If you received such a notice and wish to pay online, you must enter your License Plate Number **and** your NOTICE NUMBER found at the top of your Violation Notice. Each Violation Notice may contain multiple violations. Therefore, you must include the correct number of violations as shown on your Violation Notice. You can only pay online if you know your Notice Number and Total Amount Due. If you are unsure of this information, then please verify before making payment by calling our Customer Service Center at 404-893-6161.

Insufficient Toll Tickets (Please be sure to enter your TICKET INFORMATION):

Insufficient Toll Tickets are issued to drivers by Toll Booth Cashiers when a driver passes through the Toll Plaza without paying the toll. This is a violation. There is a \$25.00 Administrative Fee for each violation in addition to payment of the toll. If you received an Insufficient Toll Ticket and wish to pay online, you must enter ALL the information shown at the very top of your ticket (PZ, COLL, LANE, DATE, TIME). See example below. Each Insufficient Toll Ticket must be paid separately.

PZ.	COLL.	LANE	DATE	TIME
N	114	002	06/19/09	11:00:27